'Implementing Successful Solutions for E-Assessment'

City & Guilds

About City & Guilds

City & Guilds

- City & Guilds is the leading vocational awarding body in the UK, awarding over 50% of all National Vocational Qualifications (NVQs)

- As the only awarding body solely dedicated to vocational learning, we offer companies worldwide a recognised skills benchmark.

- Over 1.9 million learners work towards one of our qualifications every year.

- Altogether the City & Guilds group awards just short of 1.5 million certificates every year.

- The City & Guilds group has an annual turnover of nearly £100 million.

- Our core work within New Ventures is: e-Assessment, online learner support and e-Learning content.

About e-services

City & Guilds

- Online Assessment: GOLA summative and formative testing for VRQ and NVQ

- Online Support: SmartScreen and Learnxtra for tutors and learners

- e-learning: ProActive blended learning solutions

- Assessment and Verification: ePortfolios endorsed by City & Guilds

- CPD advantage for teachers in Scotland

- e-services: Bespoke services for your organisation

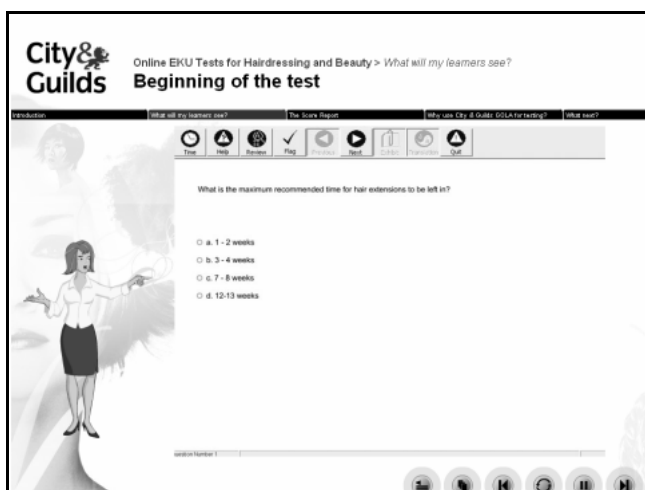## Case Studies for Implementing Successful Solutions for e-assessment

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- GOLA underpinning knowledge tests

- E-Portfolio endorsement from 'Learning Assistant'

Online Underpinning Knowledge (UPK) Tests

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- Run on our established system Global Online Assessment (GOLA)

- Can be used instead of the mandatory written tests.

- Each test covers the knowledge requirement of each unit.

- Full sets of tests for Levels 1, 2 and 3 are available now for:
  N/SVQs in Hospitality and Catering (7081, 7082, 7083)
  N/SVQs in Hairdressing (3014) Beauty Therapy (3023,3024,3025)

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Online EKU Tests for Hairdressing and Beauty > *What will my learners see?*
Beginning of the test

What is the maximum recommended time for hair extensions to be left in?

- a. 1 - 2 weeks
- b. 3 - 4 weeks
- c. 7 - 8 weeks
- d. 12-13 weeks

Slide 1

Online EKU Tests for Hairdressing and Beauty > *The Score Report*
Result percentage and successful areas

| Introduction | What will my learners see? | The Score Report | Why use City & Guilds GOLA for testing? | What next? |

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Candidate: Vicky Hunter   Enrolment No: abc1234

Centre: City & Guilds ESM QC Lab 2   Centre No: VLL233

Date   20/09/2006   Percentage Score   28.6   %

Examination: 3023-802 (BT2 E3a) Assist with facial treatments

You were successful in the following essential knowledge and understanding areas:

01 your responsibilities under relevant health & safety
07a how to communicate in a clear, polite, confident way
07b why this is important
09 the different methods of communication that you should
11 how to set up the work area for facial treatments
25 the different cleansing techniques used within facial

Slide 2

Cheynes Training have benefited from UPK Testing

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"It's hugely reduced marking time here.

This really makes a difference for our tutors as many are part-time and are paid for their contact time...
the online tests have really reduced their load."

William Howarth, Cheynes Training, Scotland

Slide 3

E-Portfolios from City & Guilds

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What do we mean by an e-portfolio?

• Storage and presentation of learner achievements over time

• Proof of learner competence

• Gathering evidence to show competence

• Mapping of evidence against national occupational standards/ standards and assessment requirements .

• Quality assurance and audit trail for verifiers

Slide 4

E-Portfolio Endorsement

City&Guilds

• Products presented for endorsement are put through rigorous quality assurance process by internal team and consultants.

• If product satisfies our quality assurance criteria we negotiate an endorsement agreement. We currently have four endorsed e-portfolio systems:

• Learning Assistant
• OneFile
• SkilSure
• NVQnow/forward ePortfolio PLUS

• Further information can be found at: **www.cityandguilds.com/eportfolios**

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Thank you for listening

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